



## Institute of Guidance Counsellors

Personal. Social. Educational. Vocational.  
Guidance across the Lifespan

T: (01) 6761975. E: [office@igc.ie](mailto:office@igc.ie) W: [www.igc.ie](http://www.igc.ie).

# The National Parent and Student Leaving Certificate Freephone Helpline

Important dates and tips for Leaving Certificate Students 2023



### Accessing Results:

Leaving Cert Results 2023 are available from 10am Friday 25<sup>th</sup> August from the **Candidate Self-Service Portal (CSSP)**. You will need your examination number, password, and PPS number. Some students will prefer to access their results alone, but it would be

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advisable to have a supportive shoulder within earshot. Make sure to check in with your peers, especially those who were worried about their results. Check with your school if there are supports in place or if you could access the results from your school. Each school may vary as to what will be available.

### **What to Check:**

On receipt of your results, check if you **meet requirements** for your desired courses and calculate your **points from your TOP 6 results**.

Use a **points calculator app**

via [www.careersportal.ie](http://www.careersportal.ie) or [www.cao.ie](http://www.cao.ie) .

Remember to **celebrate your success** in moderation and **celebrate to remember!** Be aware of feelings of anticlimax as majority of you are still awaiting CAO offers. Below are dates and deadlines.

### **If disappointed with results, what you can do:**

- Double check you have calculated points correctly (top 6 results, and does not need to include core subjects and/or subjects required for the course)
- You could review and recheck scripts of exam(s) that you were disappointed with. This review process is free. There is a cost if you proceed to recheck the script after your review.
- You can look for support – via school Guidance Counsellor, helplines such as the National Leaving Certificate Helpline 1800265165 open from Friday 10am. Check for full schedule on [www.igc.ie](http://www.igc.ie)
- Look at alternative options, such as accept offer made (whether it is your 3<sup>rd</sup> or 5<sup>th</sup> on your CAO list), or accept level 6/7 offer – this may progress to level 8 desired option) or look at PLC route, gap year, apprenticeship, CAO Available Places (opens Thursday 31/08 @ 12noon) or UCAS Clearing for courses not fully subscribed that might lead to your career aspirations. There are lots of alternative options that might prove equally as relevant to your interests.

### **Application to review scripts:**

- If you are unhappy with one or more result, apply to view your script. To apply to view scripts opens from Tuesday 29/08 from 5pm. This closes Wednesday 30/08 at 8pm via your CSSP
- Exam scripts (written) are viewed on a single day in the students school, Saturday 02/09. Students will be allocated a time. Review of scripts online is 9am Saturday to 9am Sunday. Reviews are up to €40 per subject.
- You can elect one other person to view the scripts with you. Important to organise in advance, especially if it's your subject teacher or friend.
- If deciding to apply for recheck on the back of the review, you apply between Sunday 10am 03/09 and closes Monday 4<sup>th</sup> at 5pm via CSSP.
- If you receive an improved grade, you may receive a new CAO offer of you are now deemed eligible due to change in points or are now meeting the requirement.
- Refund awarded if your appeal is successful.
- Remember you can also be downgraded.

### **CAO offers and acceptance:**

- August 30<sup>th</sup> at 2pm Round 1 offer
- Deadline for acceptance Tuesday 05/09 at 3pm via CAO online
- Round 2 offers Monday 11/09 at 10am online from [www.cao.ie](http://www.cao.ie) and email/text from CAO
- For further information on subsequent round dates and deadlines go to [CAO Deadline Dates](#)

### **Alternative Options:**

- QQI level 5 courses, or level 6 for advanced entry offered in colleges of Further Education & Training (FET), go to [CAO link to FET Courses](#)
- Look abroad, you can still apply for medicine in Italy! Check out [www.eunicas.ie](http://www.eunicas.ie) or reapply 2024 to CAO (Ireland) UCAS (UK) [www.ucas.co.uk](http://www.ucas.co.uk)

- Repeating the leaving cert, if you know you could perform a lot better and need it for your desired course.
- Accepting your back up offer, either lower down on your level 8 list or offer from the alternate level 6/7 list, or look at conversion options eg Arts degree + postgrad in primary teaching
- Traineeships/apprenticeships go to [www.apprenticeship.ie](http://www.apprenticeship.ie)
- Employment

### **Parents support tips:**

- Keep calm.
- Congratulate the efforts and results received.
- Ask how your son/daughter are feeling with their results and what they want to do next.

### **Important supports:**

- National Leaving Certificate Helpline 1800265165 from August 25<sup>th</sup> to September 2<sup>nd</sup>, go to [www.igc.ie](http://www.igc.ie) for dates & times.
- Google other supports – live instagrams, college live Q&A's, college websites or admissions [www.cao.ie](http://www.cao.ie), [www.education.ie](http://www.education.ie)
- <https://www.issu.ie/leavingcert> from chat box to links to LC Helpline, points calculator to ISSU support via text along with information on script viewing and appeals.
- Lots of FAQ's are dealt with via following websites <https://careersportal.ie/leaving-cert-results-whats-next> and <https://www.examinations.ie/>